



- Possible reasons for refund**
- I haven't been using my pass, or I have cancelled my pass
 - I haven't been able to use my pass due to a technical error
 - A show or movie I was interested in is no longer available
 - NOW TV is not supported by my device
 - The price has been increased
 - I bought NOW TV by mistake
 - There has been a charging error
 - Third-party issue
 - Consumer right act reason
 - Money saving reason
 - Other reason

